



PAYMENT AND REFUND POLICY

PLEASE READ CAREFULLY BEFORE REGISTERING FOR A RETREAT

PAYMENT

Full payment is due upon registration. Mercy Center accepts payment by MasterCard and Visa for US and Canada residents, through our secure transaction site.

CANCELLATION

If you need to cancel your registration, please provide as much advance notice as possible so that we can offer your place to another retreatant.

REFUND

If a request for cancellation is received three (3) or more days prior to the start date of a retreat, a refund of the registration payment will be issued less a 15% administrative fee.

If a request is received less than three (3) days prior to the start of a retreat, 50% of the registration payment will be refunded.

No refund will be given if a retreatant leaves early or arrives late. Out of consideration for others on the waiting list, please make a commitment to attend the entire retreat.

CONTACT

If you have any questions, or if you would like further assistance in registering for Mercy Center's programs or retreats, please contact us at (650) 340-7474.